



**KEMENTERIAN PENGANGKUTAN  
MALAYSIA**

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**Thursday, 23 April 2020  
FOR IMMEDIATE RELEASE**

**PRESS RELEASE  
MINISTER OF TRANSPORT**

**TOPIC: PUBLIC TRANSPORT WORKERS, DRIVERS AND P-HAILING RIDERS MUST MONITOR OWN HEALTH FOR SYMPTOMS**

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The Ministry of Transport views seriously the health and safety of all workers in public transportation (including rail, bus, taxi, and e-hailing services) and p-hailing riders. Hundreds of thousands of these workers nationwide continue to be a vital support for the daily lives of Malaysians during the movement control order (MCO) period.

2. At the same time, the Ministry reminds all operators to take the necessary steps to ensure that their drivers and riders do not violate any healthcare and medical guidelines prescribed by the Ministry of Health in its efforts to stop the Covid-19 pandemic.

3. Covid-19 screenings are not compulsory for workers in these sectors at this time. However, in order to protect the health of operators, drivers, riders, customers, and passengers, the Ministry strongly urges all workers involved to strictly monitor their own health by following MOH guidelines. Should any individual detect related symptoms, the individual should immediately cease work and seek the proper Covid-19 screening.

4. All operators, drivers, and riders must abide by strict hygiene and sanitisation standards, practise social distancing and use contactless transaction methods whenever possible. They must also use the proper

face masks and hand sanitisers, and wash their hands after making each delivery.

5. All p-hailing riders must sanitise their delivery boxes daily while taxi and e-hailing drivers must perform the necessary sanitisation of their vehicles according to MOH guidelines.

6. Should any worker become Covid-19-positive, the related operator must fully assist and cooperate with the MOH to carry out contact tracing and management on the employee.

7. For p-hailing services registered with a local authority, any rider that contracts Covid-19 or shows symptoms must immediately take the necessary steps to self-isolate and cease to provide delivery services.

8. All p-hailing riders are again reminded to download, install and register themselves under the mySejahtera app administered by NSC (more information at [mysejahtera.malaysia.gov.my](http://mysejahtera.malaysia.gov.my)) as further validation for enforcement personnel.

9. For further information, please contact our officers at [aduan@mot.gov.my](mailto:aduan@mot.gov.my), 019-2907723 (WhatsApp), 1-800-88-7723 HOTLINE (22 hours; rest from 6.00pm-8.00pm for Ramadan), or log on to [cccovid19.mot.gov.my](http://cccovid19.mot.gov.my). Alternatively, please call the National Operations Management Centre of the National Security Council at 03-88882010.

**DATUK SERI IR. DR. WEE KA SIONG**  
**MINISTER OF TRANSPORT**  
**23 April 2020**

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