



**KEMENTERIAN PENGANGKUTAN  
MALAYSIA**

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**Thursday, 14 May 2020  
FOR IMMEDIATE RELEASE**

**PRESS RELEASE  
MINISTER OF TRANSPORT**

**TOPIC: REOPENING JPJ COUNTER SERVICES STARTING 18 MAY  
2020**

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Road Transport Department (JPJ), an agency under the Ministry of Transport, is resuming all counter services including at Pos Malaysia branches beginning Monday, 18 May 2020.

At this time, JPJ staff nationwide are in the final stages of being fully mobilised to conclude a return to full operations including ensuring sufficient inventory and implementing the necessary health and safety measures. Some routine coordination is also being finalised between JPJ and the relevant banks to ensure that JPJ's services are normalised in the coming week.

Earlier, JPJ had resumed selected counter services in stages following the Government's decision to reopen certain economic sectors under the Conditional Movement Control Order (CMCO). The list of currently available services from JPJ until Sunday, 17 May, is listed under Appendix A below.

JPJ will continue to operate seven (7) days per week to cope with an anticipated large volume of backlog orders from both commercial and individual clients until a date to be announced later. Operation hours are

8:00am-4:00pm on weekdays and 8:00am-1:00pm on weekends (Fridays and Saturdays in several states).

Cash payments for all transactions in JPJ branches are allowed only from 8:00am to 11:00am whereas e-payments including debit and credit cards are accepted from 8:00am to 4:00pm during weekdays. On weekends, only e-payments will be accepted for all transactions.

The public is also reminded that the current exemption to renew driver's license (CDL) and roadtax (LKM) is still in effect as long as one holds a valid insurance cover note during the CMCO.

For the Hari Raya Aidilfitri festive season, JPJ will be closed from Saturday, 23 May to Tuesday, 26 May and resume operations on Wednesday, 27 May 2020.

I would like to remind the public and agency staff to always comply with the standard operating procedures (SOPs) established by the Ministry of Health (MOH) in its efforts to eradicate transmissions of the COVID-19 infection. It is vital to continue to practice 1-metre social distancing, wear face masks, wash hands frequently, and use hand sanitiser.

The Ministry will always strive to prioritise the health and safety of road and public transport users. At the same time, the fight against the novel coronavirus outbreak is a shared responsibility for all.

**DATUK SERI IR. DR. WEE KA SIONG**  
**MINISTER OF TRANSPORT**  
**14 May 2020**

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## SENARAI URUS NIAGA JPJ PKPB SEHINGGA 17 MEI 2020

<b>KAUNTER PEJABAT</b>	
1. Pembaharuan LKM bagi kenderaan perdagangan.	2. Pembaharuan Lesen Memandu Malaysia dan Lesen Vokasional (GDL dan PSV) bagi pemandu kenderaan perdagangan.
3. Penyelesaian senarai hitam dan pembayaran bagi kenderaan dan pemandu perdagangan.	4. Pendaftaran baharu bagi kenderaan komersial.
5. Permohonan status vintaj/ klasik.	6. Permohonan ubahsuai kenderaan komersial.
7. Permohonan A16 (berat dan dimensi).	8. Tukar Hak Milik bagi kenderaan komersial.
9. Cetakan VOC dan LKM kali pertama bagi tukar hak milik dan pendaftaran baharu secara atas talian.	10. Pengesahan biometric pemunya baharu (pembeli) bagi urusan tukar hak milik secara sukarela (kenderaan persendirian).
11. Permohonan permit memandu antarabangsa.	12. Permohonan Sijil Timbang Berat (di Ibu Pejabat).
13. Permohonan Pelan Teknikal Kenderaan (di Ibu Pejabat).	14. Permohonan Pemasangan Lampu Mata Arah (di Ibu Pejabat).
15. Pembaharuan Pendaftaran PE/ Konsultan (di Ibu Pejabat).	16. Permohonan CTA (di Ibu Pejabat).
17. Permohonan VTA (di Ibu Pejabat).	

<b>DALAM TALIAN MYSIKAP AWAM</b>	
<b>A. KENDERAAN</b>	
1. Permohonan Pembaharuan Lesen Kenderaan Motor (LKM).	2. Permohonan Salinan Lesen Kenderaan Motor (LKM).
3. Permohonan PEK Maklumat Kenderaan.	4. Permohonan Tempahan Nombor Pendaftaran Kenderaan.
5. Permohonan Pertukaran Hak Milik (Pemilik Berdaftar).	6. Permohonan Pertukaran Hak Milik (Pemilik Baharu).
7. Semakan Tarikh Luput Lesen Kenderaan Motor (LKM).	8. Semakan Nombor Pendaftaran Kenderaan Terkini.
<b>B. LESEN MEMANDU</b>	
1. Permohonan Permit Memandu Antarabangsa (IDP).	2. Permohonan Cabutan dan Pengesahan Lesen Memandu (LMM).
3. Permohonan Salinan Lesen Memandu Malaysia (LMM).	4. Permohonan Pembaharuan Lesen Memandu Malaysia (LMM).
5. Permohonan Lesen Memandu Malaysia (LMM).	6. Rayuan Lesen Memandu Malaysia (LMM) tamat tempoh.
7. Semakan Pertukaran Lesen Memandu.	8. Semakan Keputusan Ujian Memandu Bahagian 1/ Vokasional/ Praktikal.

9. Semakan Tarikh Ujian di Institut Memandu / Sekolah Memandu.	10. Semakan Tarikh Luput Lesen Memandu Malaysia.
11. Semakan Pertukaran Lesen Memandu Luar Negara.	12. Semakan Tempoh Permit Institut Memandu / Sekolah Memandu.
<b>C. KESALAHAN &amp; PENALTI</b>	
1. Bayaran Saman JPJ.	2. Pertanyaan Senarai Hitam.
3. Pertanyaan Saman / Notis.	4. Pertanyaan Tempoh Lesen Digantung / Batal.
5. Pertanyaan Mata Demerit.	
<b>D. KEJURUTERAAN AUTOMOTIF</b>	
1. Permohonan Status Kenderaan Vintaj / Klasik.	2. Permohonan Mendapatkan Kelulusan Membaiki Kenderaan Akibat Kemalangan.
3. Permohonan Cop Semula No.Casis.	4. Permohonan Cop Semula No. Enjin.
5. Permohonan Pemasangan Lampu Mata Arah (Beacon Light).	6. Permohonan Pengubahsuaian Kenderaan.

<b>POS MALAYSIA</b>	
1. Pembaharuan Lesen Memandu (CDL dan PDL).	2. Pembaharuan LKM Kenderaan Persendirian.

<b>MYEG</b>	
1. Pembaharuan LKM Kenderaan Persendirian.	2. Semakan dan Pembayaran Saman.