



**KEMENTERIAN PENGANGKUTAN
MALAYSIA**

**Wednesday, 6 May 2020
FOR IMMEDIATE RELEASE**

**PRESS RELEASE
MINISTRY OF TRANSPORT**

**TOPIC: OVERCROWDING ON PORT KLANG-TANJUNG
MALIM KTM KOMUTER SERVICE ON TUESDAY, 5 MAY 2020**

We have received multiple reports of a KTM Komuter train service from Port Klang to Tanjung Malim forced to halt its journey after encountering mechanical difficulties at 6.17am on 5 May 2020.

It is much regretted that all passengers from the journey's original six-car train, which had adhered to the 50% load factor under Ministry of Health standard operating procedures during the Movement Control Order (MCO), were ushered into a three-car replacement train deployed to relieve the faulty train.

This solution resulted in overcrowding which violates the MCO and was later shared online and made viral via a 10-second video recorded by a passenger onboard the service.

The Ministry of Transport has issued a stern reprimand to the staff and officers who had allowed this gross violation of the MCO's health guidelines to occur. KTMB and the Ministry will monitor the situation to ensure that such missteps will not be repeated as we prioritise the health and safety of all passengers and staff of public transportation.

KTMB has given its assurances that it will enact stricter crowd control measures including limiting the number of passengers at the gate prior to the platforms to board trains.

The Ministry and KTMB offer their apologies to the public and remind all to be mindful of the MOH's public health guidelines during the MCO, including always practising safe distancing of at least one metre and wearing face masks before boarding rail and train services.

MINISTRY OF TRANSPORT
6 May 2020

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